

## Water Shutoffs Will Resume in September 2022

This is a notice to all customers that water shutoffs will resume in September 2022. Las Flores Water Company had temporarily halted shutoffs due to the economic impacts of the COVID-19 pandemic. Beginning September 1, 2022 all past due balances need to be paid to avoid any further penalties or shutoffs unless an installment plan is in effect.

You can pay your water bill on at [www.lasflores.viewmybill.net](http://www.lasflores.viewmybill.net) or by phone 885-483-5729. The ID Code is 9100111.

If you have questions, please feel free to email [lfw@pacbell.net](mailto:lfw@pacbell.net) or call 626-797-1138. The office is open to the public Monday – Friday 7:30 am – 4:00 pm. We are closed for lunch from 12:00 – 12:30pm.

The following programs offer additional assistance, please visit their websites:

- Low Income Household Water Assistance Program, administered by California Department of Community Services and Development – <https://www.csd.ca.gov/Pages/LIHWAP.aspx>
- California Arrearage Program Payment Program, administered by California Department of Community Services and Development – <https://www.csd.ca.gov/Pages/CAPP.aspx>
- Low Income Home Energy Assistance Program, administered by California Department of Community Services and Development – <https://csd.ca.gov/pages/liheaprogram.aspx>
- California COVID-19 Rent Relief, administered by Consumer Services and Housing Agency – <https://housing.ca.gov/>